



Return Authorization Form

To initiate the return authorization process, please send an e-mail to support@piyribbons.com and we will send you our RMA-number.

RMA - number:

Your details:

Contact person:
Company name:
City:
Telephone:
E-mail:

Return address:

PIY RIBBONS B.V.
Edisonweg 47
2952AD Alblasserdam
The Netherlands

Description:

Product	Quantity	Serial number	Reason for return (in detail)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Original invoice nr.:

Warranty return / repair:
PIY RIBBONS provides a 1-year warranty on the hardware.

Your signature below acknowledges that you have read and agreed with our Return Authorization Terms & Conditions (see page nr. 2) established by the company PIY RIBBONS.

Digital signature:

Date:

After completing, please save the form and send it to: support@piyribbons.com

Terms & Conditions of the Return Authorization:

- All items must be returned in the original packaging including all foam inserts. We will charge you the purchase price for any missing parts.
- A Return Material Authorisation (RMA) number is required for every shipment to PIY RIBBONS. The RMA number must match the correct item returned, units, style, colours.
- All returns must be sent within two weeks from the date the RMA was issued. RMA-form must be included in the box with products to be returned.
- All returns will be for repair, replacement or credited back to the customer as originally agreed.
- Shipping costs for returns are payable by the customer and will not be refunded.
- Once the items are received the RMA will be processed within one week. Customer will then receive an email with the results of the investigation and final resolution.
- If the complaint turns out to be unjustified, we will charge you research and administration costs of Euro 75.00 plus shipping costs to return your property.

Instructions:

- If you need to return the tablet, please send back: 7,8,9
- If you need to return the printer, please send back: 1,2,3,4,5,6
- If you need to return the complete Startkit, please send back: 1,2,3,4,5,6,7,8,9



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